Genetec™ Video Player Quick Start Guide

5.11

Document last updated: June 23, 2022

Genetec™

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Document information

Document title: Genetec™ Video Player Quick Start Guide 5.11

Original document number: EN.500.008-V5.11.0.0(1)

Document number: EN.500.008-V5.11.0.0(1)

Document update date: June 23, 2022

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Genetec™ Video Player Quick Start Guide

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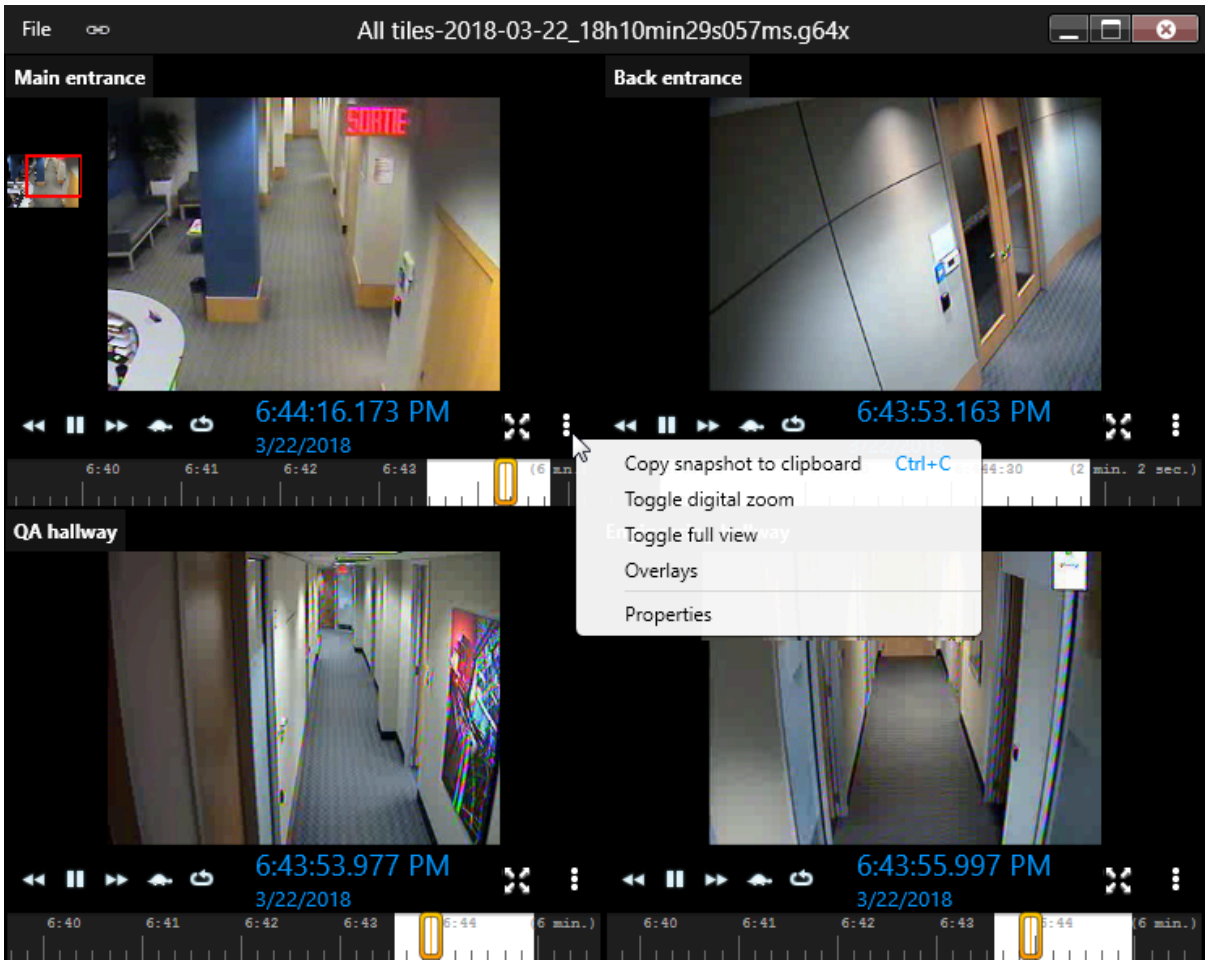
About Genetec™ Video Player

Genetec™ Video Player is a media player that is used to view exported G64 and G64x video files from Security Desk, or on a computer that does not have Security Center installed.



Viewing video files in Genetec™ Video Player

If you received a package containing exported Security Center G64x or G64 video files and the Genetec™ Video Player, you can review the video from the player.

What you should know

- G64x files contain multiple video sequences. Depending on how they were exported, the sequences are either displayed in the same tiles that they were playing in when they were exported from Security Center, or played back sequentially within a single tile.
- When you select multiple files or drag-and-drop multiple files into the interface, viewing tiles are created automatically to display up to 64 videos simultaneously.
- Depending on the speed of your system, the Genetec™ Video Player may take some time to start. Do not try to restart the application, as this can stop the process.

To view a video file in Genetec™ Video Player:

1 Insert the CD, DVD, or USB.

2 Copy the *GenetecVideoPlayer.exe* onto your computer, and double-click to open the application.

3 To view a video file, do one of the following:

- Drag the video file into Genetec™ Video Player.
- In the Genetec™ Video Player, click **File** > **Open file**, and select the video file to view.

The video starts playing. You can control the playback using the commands at the bottom of the window.

Genetec™ Video Player commands

In the Genetec™ Video Player, you can control the playback video using the following commands.

Comma	Description
Rewind	Reverse the playback. Each click of this button adjusts the reverse playback speed from - 1x to -2x, -4x, -6x, -8x, -10x, -20x, -40x, -100x. Click the Play button to revert playback to 1x (normal speed) in the forward direction.
Previous frame	Reverse the video by one frame. You can also use the jog wheel to achieve the same result. This button is only available when the video is paused.
Pause	Pause the playback at the current frame.
Play	Play back the recording at normal speed (1x).
Next frame	Advance the video by one frame. You can also use the jog wheel to achieve the same result. This button is only available when the video is paused.
Forward	Fast forward the playback. Each click of this button increases the playback speed from 1x to 2x, 4x, 6x, 8x, 10x, 20x, 40x, 100x. Click the Play button to revert playback to normal speed (1x).
Slow motion	Switch between normal playback speed (1x) and slow motion (1/8x). While in slow motion mode, click the Forward or Rewind button to change the playback speed from 1/8x to 1/4x, 1/3x, 1/2x, in either direction.
Loop playback	Create a looped playback. When you click this button, two timeline markers ( ) appear at either end of the timeline. Click and drag the markers over the timeline to indicate the start and end points of the looped playback.
Additional commands	
Copy snapshot to clipboard	Copy a snapshot of the current video frame.
Toggle digital zoom	Apply a 2x digital zoom to the image. After, you can reposition the zoom area, and zoom in or out.
Toggle full view	Maximize the size of the video image inside the tile.

Comma	Description
Properties	Lists the properties of the video file, and the statistics of the playback. • **File name:** Name of the video file. • **Size:** Size of the video file. • **Date:** Date that the video file was exported from Security Center. • **Digitally signed:** Indicates whether the video file is protected by a digital signature. To verify that the signature is valid and that the video file has not been tampered with, right-click the video image, and then click **Verify digital signature**. If the signature is valid, it says "File digitally signed and authenticated". • **Encoding:** Compression format of the video. • **Resolution:** Resolution of the video image. • **Frame rate:** Frame rate of the video. • **Password protected:** Indicates whether the video file is encrypted.
File menu commands	
Synchronization	Toggle between synchronous playback and asynchronous playback.
Open file	Open and play a video file. It replaces the current file you are viewing.
Show properties	Show the properties of the G64x video file that you are currently viewing, and list the video sequences it contains.
Save as	Re-export the video file, in part or in full, in the format of your choice. This command is only available if the video was exported with the **Allow the exported video file to be re-exported** option. **NOTE:** You cannot export the individual video sequences separately.
Command line commands	
Re-export	Trigger a re-export of a sub-sequence of video. The re-export mode will trigger if ("begin"), ("end") or both commands are specified. This means that you can crop video from just the beginning of the video, the end, or both and you can specify more than one file to crop. For example, to generate a re-export mode for multiple files: `GenetecVideoPlayer.exe -begin "2021-02-02 15:44:38" -end "2021-02-02 15:45:27" "C:\Folder\file1.g64x" "C:\Folder\file2.g64x" "C:\Folder\file3.g64"`
Prevent browsing	Prevent browsing of the file system. The following commands: ("-nb"), ("/nb"), ("-NoBrowsing"), and ("/NoBrowsing") can be used to prevent the GVP from browsing files. It removes **Recent files**, **Open file**, and **Save as** from the menu.

Where to find product information

You can find our product documentation in the following locations:

- **Genetec™ TechDoc Hub:** The latest documentation is available on the TechDoc Hub. To access the TechDoc Hub, log on to Genetec™ Portal and click TechDoc Hub. Can't find what you're looking for? Contact documentation@genetec.com.
- **Installation package:** The Installation Guide and Release Notes are available in the Documentation folder of the installation package. These documents also have a direct download link to the latest version of the document.
- **Help:** Security Center client and web-based applications include help, which explains how the product works and provide instructions on how to use the product features. To access the help, click **Help**, press F1, or tap the **?** (question mark) in the different client applications.

Technical support

Genetec™ Technical Assistance Center (GTAC) is committed to providing its worldwide clientele with the best technical support services available. As a customer of Genetec Inc., you have access to TechDoc Hub, where you can find information and search for answers to your product questions.

- **Genetec™ TechDoc Hub:** Find articles, manuals, and videos that answer your questions or help you solve technical issues.

  Before contacting GTAC or opening a support case, it is recommended to search TechDoc Hub for potential fixes, workarounds, or known issues.

  To access the TechDoc Hub, log on to Genetec™ Portal and click TechDoc Hub. Can't find what you're looking for? Contact documentation@genetec.com.
- **Genetec™ Technical Assistance Center (GTAC):** Contacting GTAC is described in the Genetec™ Lifecycle Management (GLM) documents: Genetec™ Assurance Description and Genetec™ Advantage Description.

Additional resources

If you require additional resources other than the Genetec™ Technical Assistance Center, the following is available to you:

- **Forum:** The Forum is an easy-to-use message board that allows clients and employees of Genetec Inc. to communicate with each other and discuss many topics, ranging from technical questions to technology tips. You can log on or sign up at https://gtapforum.genetec.com.
- **Technical training:** In a professional classroom environment or from the convenience of your own office, our qualified trainers can guide you through system design, installation, operation, and troubleshooting. Technical training services are offered for all products and for customers with a varied level of technical experience, and can be customized to meet your specific needs and objectives. For more information, go to http://www.genetec.com/support/training/training-calendar.

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